### How a Small Business Grew Its Site Traffic



180% Increase in Twitter followers in 30-days

30k Visitors in 30-days

100% Happy & Satisfied





"SocioBoard Team drove an extra 1000% visitors to Cook's Seafood network in just 1 month and that number is still growing!"

"It felt really superb seeing the blue line rising in Google Analytics. All those people herding to a website, and engaging with the brand. When I was using all my time and energy to cope up with the interactions, I was omitting around the office with just an idiotic smile on my face."

-- Owner, Cook's Seafood

So how actually did we do it? How did we turn a barren site into a hotbed of traffic and activity?

In this case study, we'll show you what exactly we did and justify how it drove large volumes of traffic to the site. It you replicate what we did, there's no reason why you can't achieve similar success.



### The Problem

"Cook's Seafood- A full-service fresh fish market and restaurant", approached us for a consultation as it was clear that — regardless of their great remarkable recognition among people and the sheer volume of incoming links to their properties — still they were not satisfied with the share of organic search traffic they actually deserved. The reason behind this was something off with their social media marketing and they couldn't understand what it was.

### The Results





### The Challenge: Starting Out With Twitter

The popular fish market and restaurant "Cook's Seafood" offers their customers a large variety of Seafood treats. Cook's Seafood has been cherished by customers in the Menlo Park area for more than 87 years. Until few months back, they didn't really go all out with their marketing efforts. Their marketing mainly entailed word-of-mouth, and organic search. Though these channels are great and requisite, they craved for something more that can assist them in reaching out to every existing and potential customer not only in Menlo Park but across the world.

Additionally, they're in need of such a channel that would let them get connected with their customers. Because, in today's competitive world, it's very much crucial to be in touch with the existing and potential customers as well.

Initially, they weren't sure how to use Twitter for benefitting the business. SocioBoard team analyzed their pain point and this is how TwtBoardPro, a SocioBoard's Product helped them to harness the power of Twitter to their business.

TwtBoardPro follows a 3 "M" approach to help with Twitter.

**Monitor-** "Using Twitter search to know what Twitter users were actually talking about Cook's Seafood, its goods, its dishes, and its competitors.

Mingle- "Get involved into the conversation/discussion and get mingled with user who're talking about Cook's Seafood and their seafood needs, using @replies or DM".

Measure- "Know how people are getting engaged with Cook's Seafood, figure out the engagement rate. Use the complete and comprehensive picture of your Twitter participation and audience engagement."



## Flourishing with TwtBoardPro

The main pain point of Cook's Seafood was striving to get connected with customers and acknowledging them. All they needed was a platform that would help them to stay connected with their esteemed customers and help them to take their business to next big level.





"The type of growth and success we were looking for so long, got from SocioBoard's TwtBoardPro. Scheduling our tweets, automating replies & re-tweets has helped us a lot to get new followers on Twitter and direct them to our site. TwtBoardPro, a smart twitter marketing software has not only given us lots of Twitter followers, but also oodles of new customers.



If the case study of Cook's Seafood has inspired you to start your own, contact us today!

# www.socioboard.com